

Safcor Panalpina's bulletin to our valued partners

8 July 2011

1. SARS Release Delays
2. Strikes

SARS Release Delays

Many delays in obtaining release confirmations from SARS' IT system in the past days have unnecessarily delayed the delivery of shipments, particularly airfreight imports. This problem appears to have now been resolved, but Safcor Panalpina will nonetheless continue to monitor the process flow closely for any possible recurrence. Although this matter is entirely out of Safcor Panalpina's control, we nevertheless apologise to any clients who may have suffered inconvenience because of this problem.

Strikes

Clients will be aware of a number of strikes already taking place, or that have been called for the near future. These actions may impact on Safcor Panalpina's ability to render service to clients. We will strive during this period to provide as normal a service as possible to our clients, provided that this does not pose any risk to our workers, or to our clients' cargoes.

For further information please contact your nearest Safcor Panalpina office.

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