

**Safcor Panalpina's bulletin to our valued partners**

14 March 2011

**Brand new IT Operating System for Safcor Panalpina in Gauteng and Kwa-Zulu Natal**

We are constantly striving to raise the bar in terms of continuous improvement to a best in class service for our clients. In this regard, we are pleased to announce that after many months of investment, planning and training we are almost ready to change to our new operating system – CargoWise.

We believe that CargoWise will improve our speed, accuracy and visibility of processing, thus resulting in increased efficiency and ultimately, we will be better positioned to deliver on our brand promise of a global supply chain of seamless motion.

The system has a user friendly look and feel and some of the information we send you, including our invoices, will be in a different format. CargoWise also has an ediWeb Tracker module. This is an integrated real-time Internet based order, freight, cargo and shipment tracking software application that is designed to give our clients 24 X 7 access to cargo, shipment and freight tracking information with the use of an internet connection and web browser. This provides transparency and will empower clients with the freedom to access real-time accurate information when it is required.

Our testing is nearing the final stages and the "go-live" date will be communicated in due course. Safcor Panalpina is committed to providing you with an innovative, dynamic, flexible product and we believe that CargoWise will greatly enhance our service solution. During the switch-over, we will do everything possible to minimise any disruption to you.

At this stage, the EC and WC regions will continue to operate on their current systems.

Should you require any further information, we ask that you contact your Client Service person or your Business Unit Manager. We would encourage you to visit the CargoWise website for more detailed information at [www.cargowise.com](http://www.cargowise.com)

To remove your name from our mailing list, please [click here](#)

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